Expressive Communication and Conversation Skills, Lesson 1





Arturo

Displays Manners- Apologizes, Requests Respectfully (ECC.17)

Role Play Script

DIRECTIONS: The last 5 minutes of class a staff member should complete the checklist. If the student has at least 10 cumulative "yesses" across data days, they can choose an item off of their reinforcement menu. Go over the checklist with the student & provide positive praise for "checks" & corrective feedback for targets that were not met. If the student did not have an opportunity to demonstrate a specific skill or the skill was not needed for the class; mark as N/A (N/A should be counted towards total checks).

Student:		Staff:	Date:	Class/Location:
Yes	Νο	Skill		Notes/Examples of Statements Made by Student
		Student made respectful requests to staff during the entire class period		
		Student made respectful requests to peers during the entire class period		
		Student made appropriate a during the entire class perio		
		Student made appropriate a peers during the entire class		
		Student's request statemen least 5 different ways to req	•	
		Student's apology statemer least 5 different ways to apo	•	

Definition-Respectful Requests: The staff or peer who the request is directed to is able to comply with the request or give an answer why the request has to be denied. The request is free of statements that apply immediate demand ("I want…" "give me…" "right now…" etc). Requests are varied in at least 5 different statements ("May I please…" "I would like…" "Can you…?" Can I…" "What if we…?" etc).

Definition-Respectful Apologies: The apology is delivered in a tone of voice that is free of sarcasm, jokes, or flat intonations. Apologies vary in at least 5 different statements ("I'm sorry that…" "My bad…" "Oh,darn…" "I shouldn't have done that…" "I didn't mean to make you feel…" etc).



Request & Apology Vignettes

	Requests: Appropriate				
1.	Michael is in 4th hour, ELA. He notices he forgot his copy of the chapter book they're reading. Once he sees his teacher, Mrs. Hodge walk by. Next he raises his hand and asks, "May I have the hall pass? I forgot my chapter book in my locker."				
2.	While waiting in line for lunch someone cuts Angelena in line. This makes her upset, so she says, "Hey guys, the line is behind me (points to end of the line) Could you please go there instead of cutting me?"				
3.	Hector walks on the bus and sees the normal bus aide isn't there. He wonders why she's not on the bus. Hector turns to the bus driver and asks, "Do you know where Miss Destiny is today?"				
Requests: Not Appropriate					
1.	Emilio is in library for specials, he is looking for a specific book and can't find it. He knows the librarian could search for the book & tell him if it's already checked out. So he walks up to the librarian's desk as she is helping another peer. Emilio says, "Hey! I need you to stop talking & help me right now!"				
2.	Jillian is very tired and in a bad mood after PE class, the swimming unit is not her favorite thing to do. She sees her friend Misty in the hallway & Misty says, "What's up girl?" Jillian snaps back, "Listen don't talk to me right now, I'm so tired & sick of swimming first thing in the morning."				
3.	School just dismissed and Nate is heading to the bus. He stops to see if his friend Carter is ready to go to the bus. Carter is having problems getting his locker opened so Nate decides to find help. He sees Mr. DeLong; the custodian, in the hallway. As Mr. DeLong is unlocking the custodian closet Nate says, "Mr. DeLong I want you to go help Carter with his lock."				
	Apologies: Appropriate				
1.	After thinking about her interaction with her friend in the hall yesterday, Jillian realizes she wasn't very nice when her friend was just trying to say hi. The next day Jillian sees her friend outside of the building by the picnic tables. She walks up to her and says, "Hey, I'm really sorry about yesterday. I shouldn't have snapped at you."				
2.	Carl bumps into Angelena during lunch while she is standing in line. He immediately says, "My bad Angelina, I wasn't paying attention to where I was walking. I'll put my phone away so I can see better."				
3.	Sadie is having a difficult time getting her assignment to upload to the online student portal. She really needs to get the assignment turned in before class, which is the next period. She sees the technology teacher, Ms. Phillips is on her computer in the computer lab. Sadie decides she can ask her for help. She walks in the computer lab and says, "Hi Ms. Phillips, I know you're busy and I don't mean to interrupt, but I really could use some help with turning in an assignment online. Would you mind taking a look?"				
Apologies: Inappropriate					
1.	"I really don't think I should have to do this, but my dad told me to tell you sorry for not telling the bus to wait on you yesterday morning." Kalen said to his neighbor Todd while they were waiting at the bus stop the following morning.				
2.	In FACS class Jermain accidentally used a ¼ C. of salt instead of ¼ Tbs. of salt when making chocolate chip cookies for the 8th grade class bake sale. When his cooking group tasted the cookies they commented how salty they were. Jermain responded by saying, "Well if Quentin wouldn't have smeared his cheeto fingers all over the recipe card I would have done it right, sorry dudes."				
3.	While walking to 8th hour during passing period Eddie was hurrying because he really needed to use the bathroom. He ran into someone in the hall & all of their books dropped to the ground. Eddie looked at the books and continued to walk down the hallway while whispering, "Sorry" under his breath.				

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Reinforcement Menu

CRITERIA FOR REINFORCEMENT: Once student has received 10 "yesses" on the appropriate responses/ apologies data sheets. They can select 1 activity from the reinforcement board. Student should be given access to the activity immediately after earning the 10th "yes."



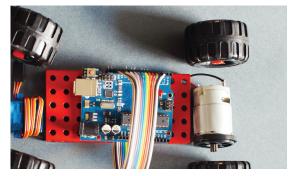
5 minutes on Weather App



Lunch with a Staff



5 minutes on YouTube



5 min to Build Model Car Engine



5 min to Search Car Facts



5 min to Play Game on iPad

